



Data Protection & Privacy Policy

The following states the Dubuque Area Chamber of Commerce's [DACC's] policy regarding the privacy rights of our Members as well as other visitors and users of the DACC website (herein referred to as "Privacy Policy").

We respect your concern over your right to privacy and for a secure online experience.

By accessing www.dubuquechamber.com, you are accepting the practices described in this Privacy Policy.

Information Collected at www.dubuquechamber.com?

The information we collect from DACC Members, visitors and users of our websites allows us to personalize and continually improve your online experience, making it easier and more enjoyable. The following identifies the types of information we gather:

- **Automatic Information**

This information does not identify you personally. We automatically collect and store only the following information:

- They type of browser and operating system used to access our site;
- The date and time you access our site;
- The pages you visit; and
- If you linked to our web site from another web site, the address of that website.

- **Information You Give Us**

We receive and may store any information you enter on our websites or give us in any other way. At times, we specifically ask for information about you when you register for or to use certain services, when you order a product, or when you RSVP or register for a DACC event. We may require certain information -- such as name, Internet address or screen name, billing address, credit card number, etc -- in order to provide that service or product to you.

Does DACC Share the Information It Receives/Collects?

- If you choose to provide us with personal information such as in an email to one of our online email boxes, or by filling out a form with your personal information and submitting it to us through our web site we use that information to respond to your message and to help us get you the information you have requested. The DACC treats emails the same way we treat letters sent to the chamber, but we do not collect personal information for any purpose other than to respond to you.
- We collect personally identifiable information (name, email address, or other unique identifier) only if specifically and knowingly provided by you.
- We do not share the information you give us with another government agency and we do not create individual profiles with the information you provide or give it to any private organizations.

How Secure Is Information About Me?

DACC maintains appropriate safeguards to ensure the security, integrity and privacy of personally identifiable information submitted to our websites, and periodically reviews and updates its security measures in light of current technologies. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. Although DACC strives to protect your personal information, we cannot ensure or warranty the security of any information you may transmit to us or from our online products and services. Once we do receive your transmission, however, we make our best effort to ensure its security on our systems. We use Authorize.Net as our SSL (Secure Socket Layer) digital certificate provider, providing our Members the strongest certificate services available. When credit card information is transmitted, industry standard encryption is used.

Links to Third Party and/or Co-Branded Websites

DACC has and will continue to establish relationships with members and other business entities, which also may have websites to inform or promote their products. DACC will at times allow users visiting the DACC websites to link directly to these third party websites. However, the DACC is not responsible for the privacy practices and content of these third party websites. We encourage you to read the posted privacy statement and user terms and conditions whenever interacting with, and prior to providing any personal information to, any third party website.

Message Boards/Forums

Please remember that any information you may disclose in our Member directory, forums, message boards, chats or other public areas of our website(s) or the Internet, becomes public information. You should exercise caution when deciding to disclose personal information in these public areas.

Opt Out/Modify

DACC provides you with several options, to be used at any time, for altering or removing your information from the DACC contact databases. If you are on our promotional list and would like to be removed, simply contact us in any of these following ways:

- Send us an e-mail through office@dubuquechamber.com
- Unsubscribe to Chamber notifications by opting out of Constant Contact emails ***Opting out of this email, removes you from ALL Chamber electronic communications. Before opting out, please call the Chamber office at 563.557.9200 so we can better customize our communication plan to you.***
- Call a Chamber representative at 563.557.9200
- Write to us at: 300 Main Street, Dubuque, IA 52001

Conditions of Use, Notices, and Revisions

If you choose to visit or use the DACC websites, any dispute over privacy is subject to this Privacy Policy and our **Terms of Use**, including limitations on damages, arbitration of disputes, and application of the law of the state of Illinois. If you have any concern about your privacy while at the DACC websites or with DACC in general, please send a thorough description/explanation to office@dubuquechamber.com, and we will try to resolve it expeditiously. As our business changes constantly, this Privacy Policy and the **Terms of Use** policy may change also. Use of information that we gather now is subject to the Privacy Policy in effect at the time of use. Please check our website frequently for recent changes or additions.